

Transforming ED Flow with Physician in Triage

Transforming Triage into a Point of Care

The PIT model is a proactive strategy that places a licensed provider at the front-end of the ED journey. This turns triage from a passive intake process into an active point of initial clinical decision-making, accelerating the entire care pathway.



Key Performance Outcomes

The data confirms the model's direct impact on patient retention and operational efficiency.

Overall LWBS%
Reduction
16%
From 2024 to 2025 YTD

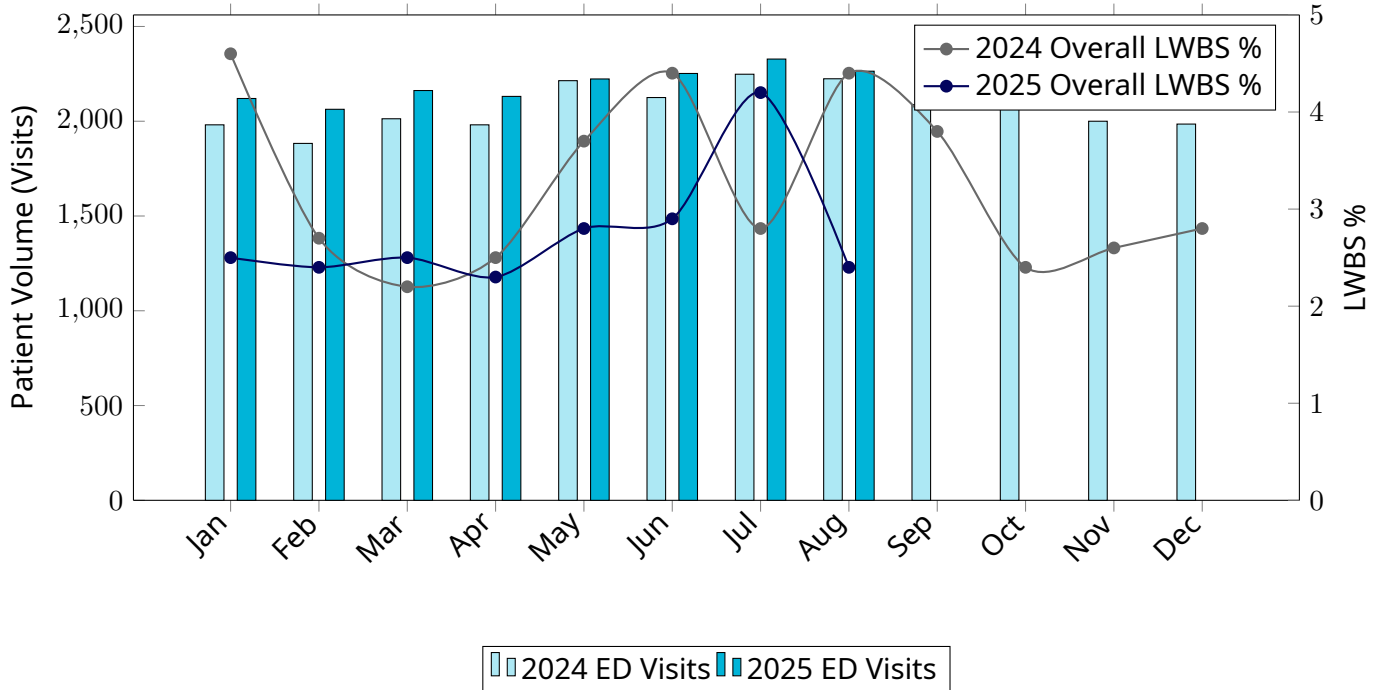
Avg. LWBS% (PIT
Hours)
0.4%
2025 YTD Performance

Average ED
Visits/Month
2,193
2025 YTD (Up from 2,075
in 2024)

Data Deep Dive: Performance Under Pressure

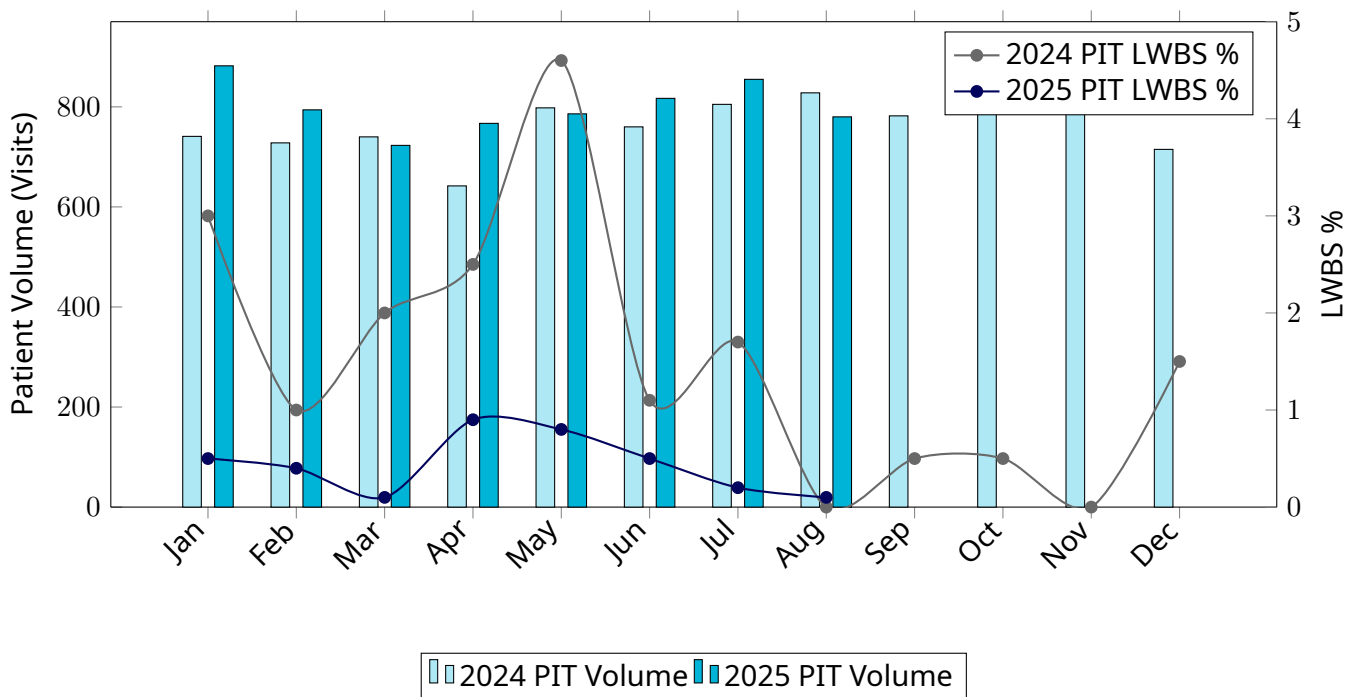
Since the interactive toggle isn't available in a PDF, the two views are presented separately below.

Overall ED Performance



Analysis: This view displays total monthly ED visits against the overall LWBS %. Despite a rise in patient volume from 2024 to 2025, the overall LWBS rate shows a downward trend.

PIT Performance



Analysis: This view isolates patients seen by the PIT. The data shows a dramatic drop in LWBS rates to near-zero levels in 2025, proving the model's direct impact.

Why This Performance Matters

Enhanced Patient Safety

Minimizing LWBS rates to near-zero during PIT hours ensures patients receive timely assessment and care, significantly reducing the risk of adverse outcomes for those who might otherwise leave.

Improved Financial Health

Lowering LWBS rates directly translates to retained revenue. Each patient seen is a patient whose care can be appropriately billed, preventing the financial loss associated with walk-outs.

Strengthened Community Trust

An efficient, responsive ED builds a strong reputation. When the community trusts that they will be seen quickly and compassionately, the hospital becomes the provider of choice.

This data-driven success story affirms that the Provider in Triage model is a proven performance accelerator, delivering measurable improvements in patient access, safety, and operational excellence.